

Learn about CBM

Programmes

Sites

Community Partners

Surveys

Resources

About Us

MAY / NOVEMBER 2018

COMMUNITY MONITORING

SASSA Cash Preference

Gauteng

BLACKSASH
MAKING HUMAN RIGHTS REAL

The SASSA Cash Preference Monitoring Survey is administered to social grant beneficiaries

	Participants	Female	Male
JHB Metro	135	104	31
Johannesburg Central	0	0	0
Khutsong	93	58	35
Themba, Hammanskraal	0	0	0
Gauteng	228	162	66

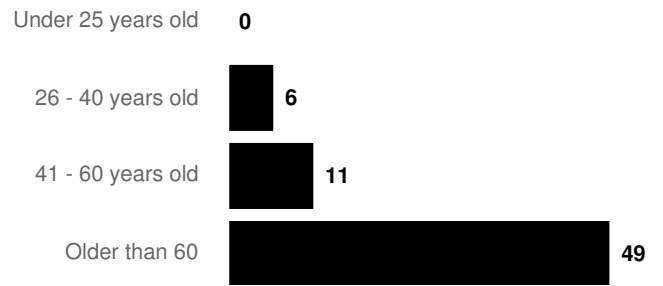
Demographics

Age

Female

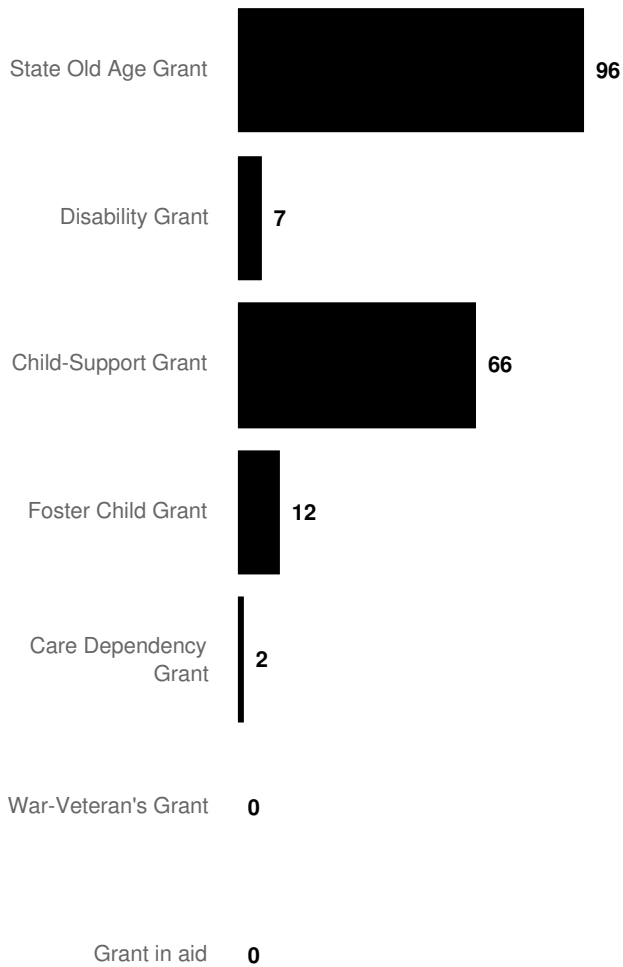


Male

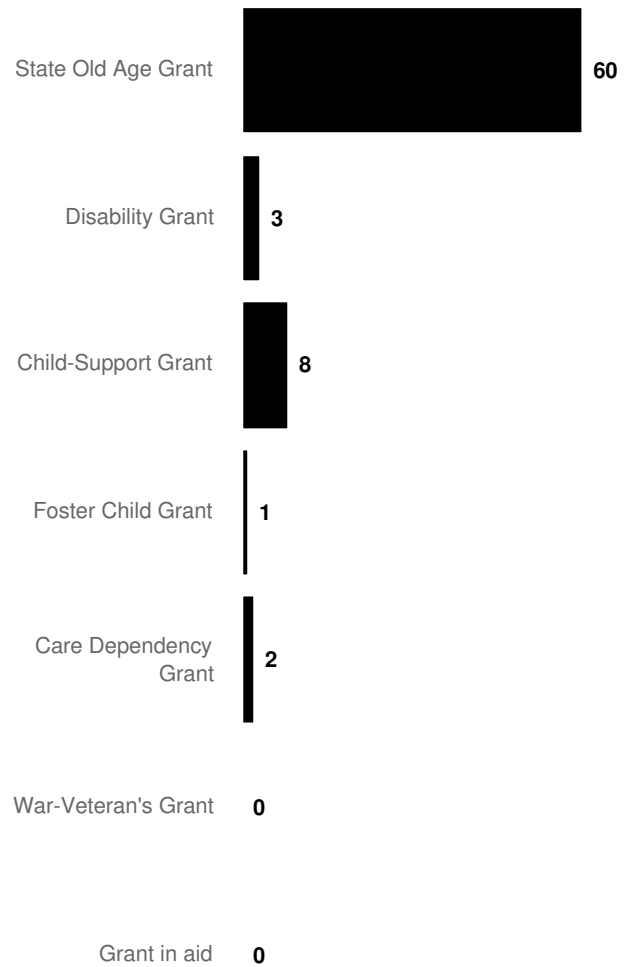


What kind of grant/s do you receive? (Select all those that apply)

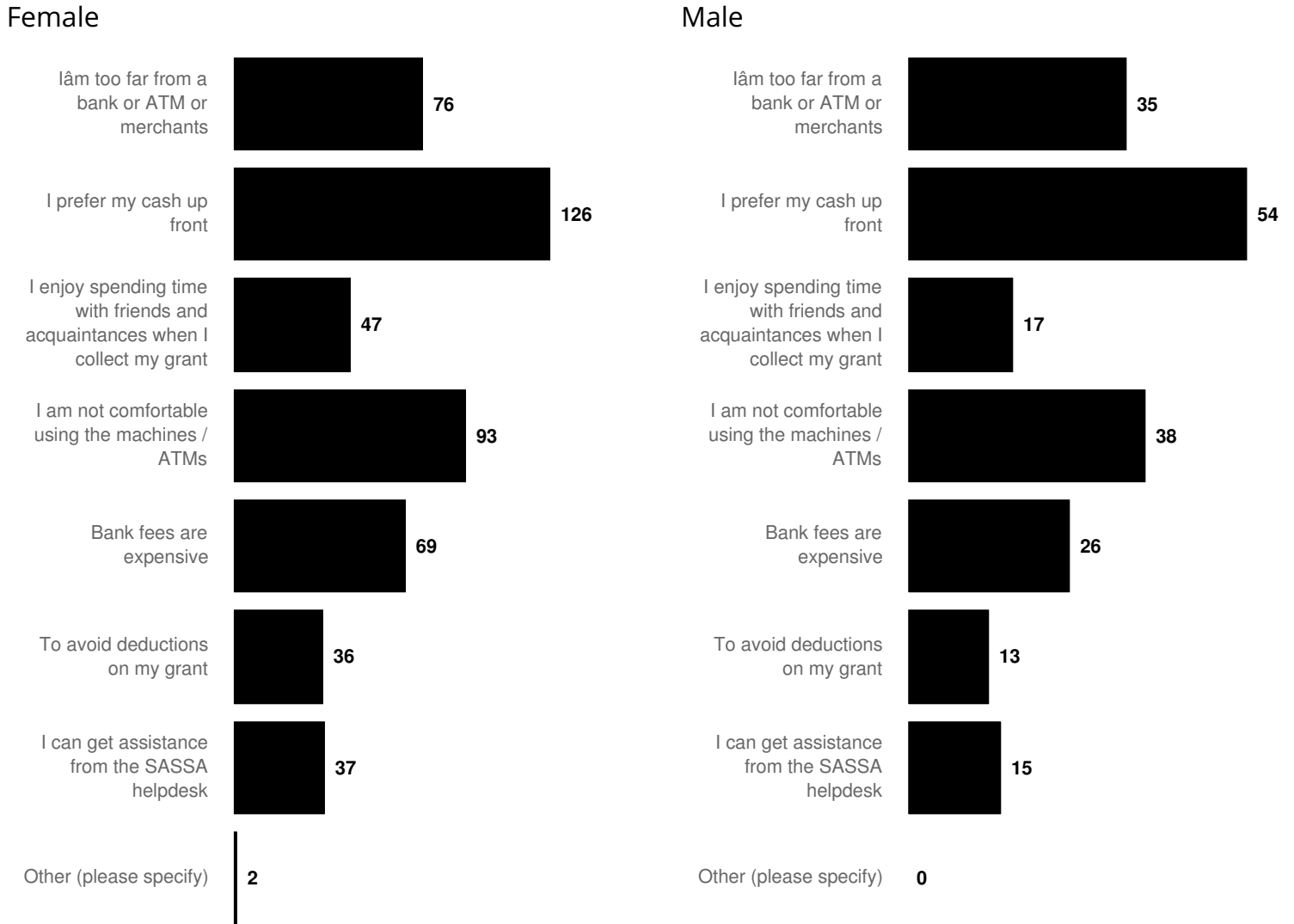
Female



Male



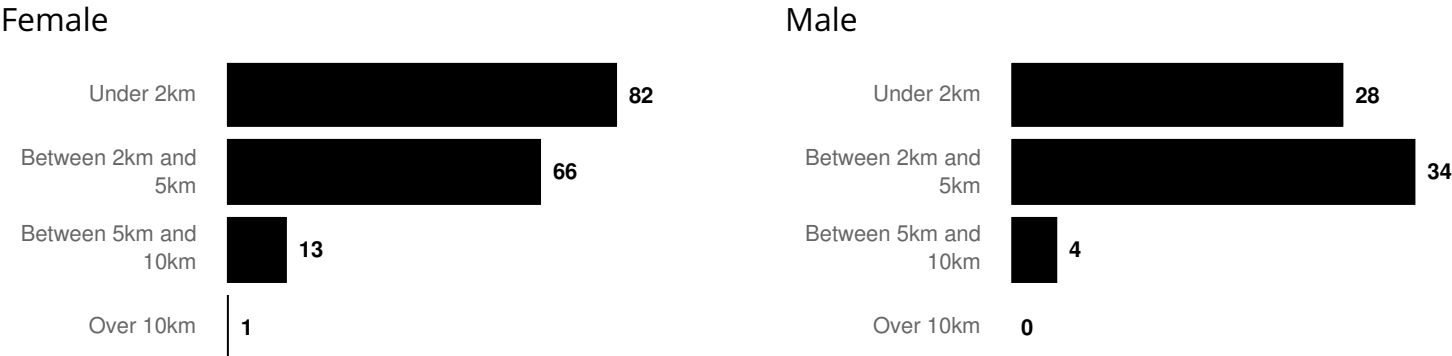
Why do you choose to get your grant in Cash? (Please pick 3 choices)



Would you switch to another method of payment?



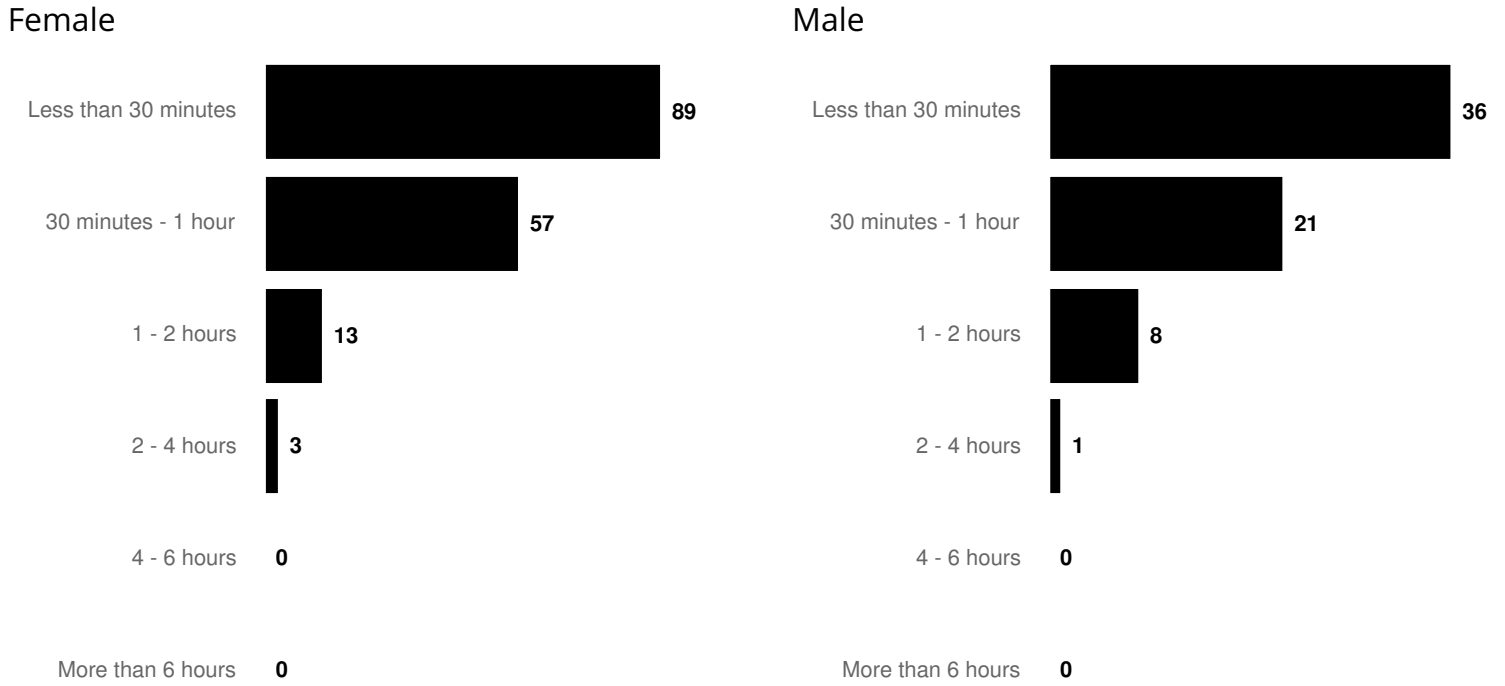
How far do you have to travel to get to this facility?



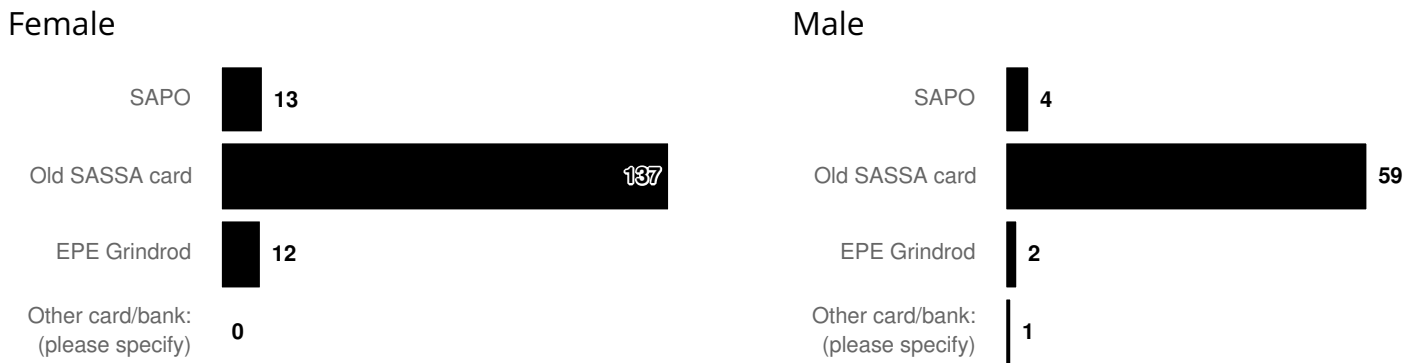
What was the total amount you had to pay for the transport to get to this facility?



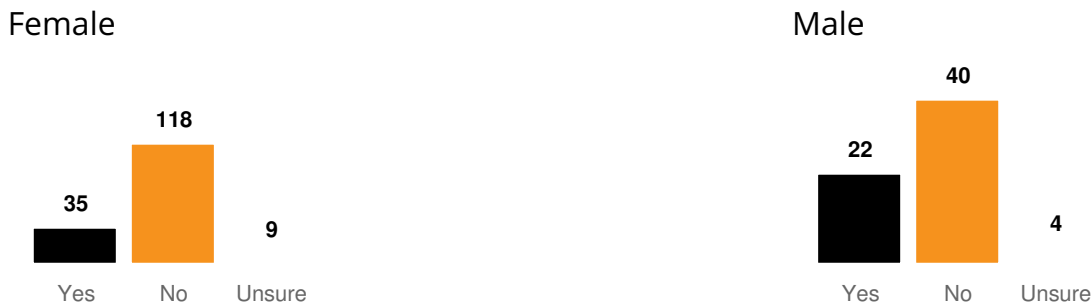
How long did you stand in queue for?



What card do you use to collect your grant?

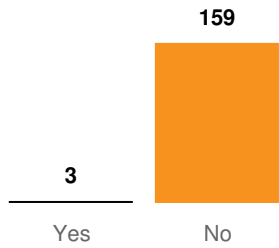


Has anyone approached you to try to get you to change your card to a commercial bank, including EPE Grindrod?

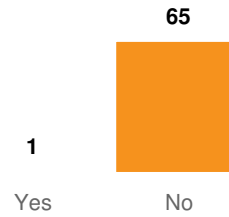


Did anyone ask you for money or a favour in order to help you?

Female

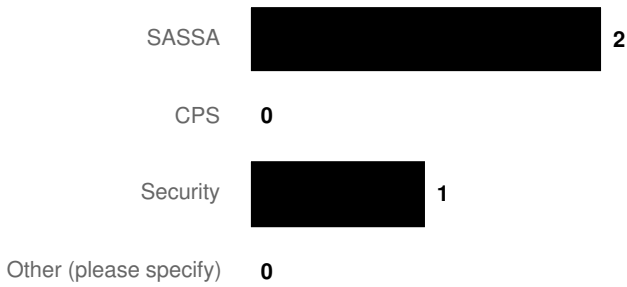


Male

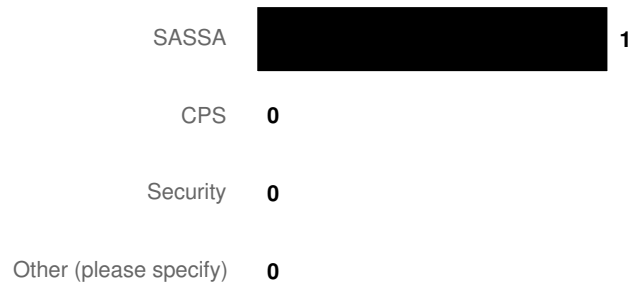


Who asked you for money or a favour?

Female



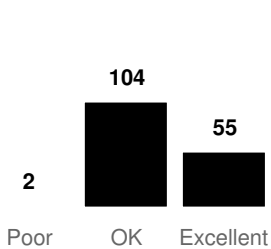
Male



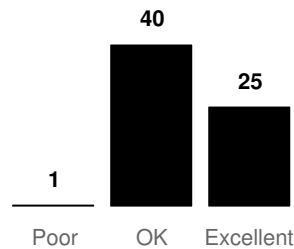
What do you think about the service provided at this pay point? How would you rate the standard of performance in the following area?

What was the level of safety at the pay point?

Female

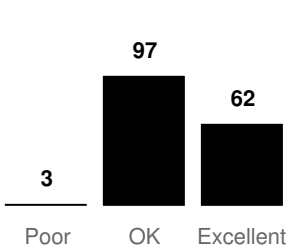


Male

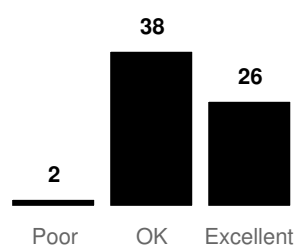


How satisfied were you with the security inside and outside the pay point?

Female

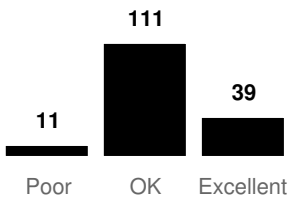


Male

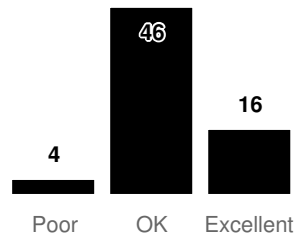


What was the state of the waiting area?

Female

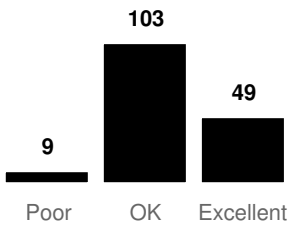


Male

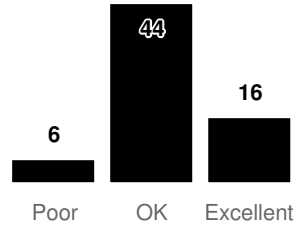


Is there adequate shelter?

Female

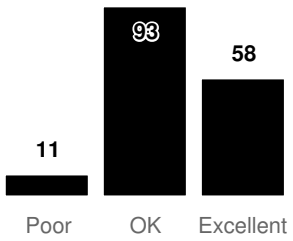


Male

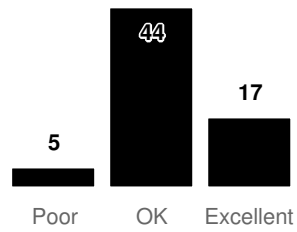


Is there adequate seating?

Female

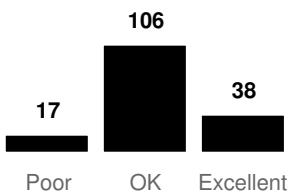


Male

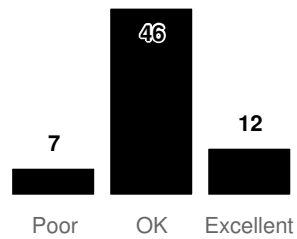


Are there adequate toilets?

Female

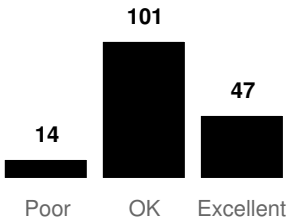


Male

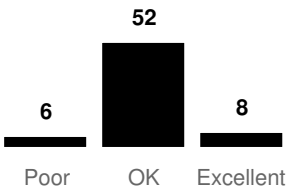


Is there disability access?

Female

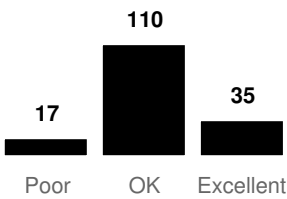


Male

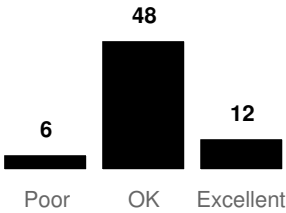


Is there access to clean water and cups?

Female

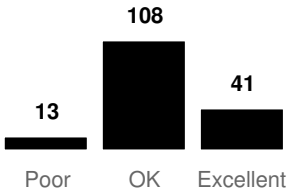


Male

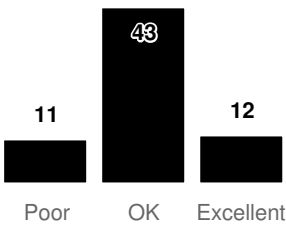


Is there adequate ventilation?

Female

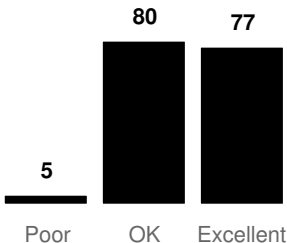


Male

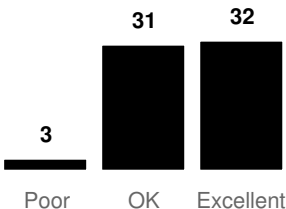


Were queues managed well?

Female

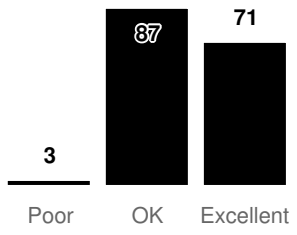


Male

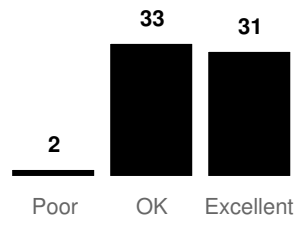


Were you treated respectfully?

Female



Male



Learn about CBM

[What is CBM?](#)

[CBM Resources](#)

[Norms & Standards](#)

[Batho Pele Principles](#)

Sites

[Community](#)

[Partners](#)

Contact Us

[About Us](#)

Sign up to our mailing list

BLACKSASH
MAKING HUMAN RIGHTS REAL

Hivos
people unlimited

MAKING ALL
VOICES COUNT
A GRAND CHALLENGE
FOR DEVELOPMENT

**DG
MT**

 OpenUp