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MAY / NOVEMBER 2018

# COMMUNITY MONITORING

## SASSA Cash Preference

KwaZulu-Natal

**BLACKSASH**  
MAKING HUMAN RIGHTS REAL

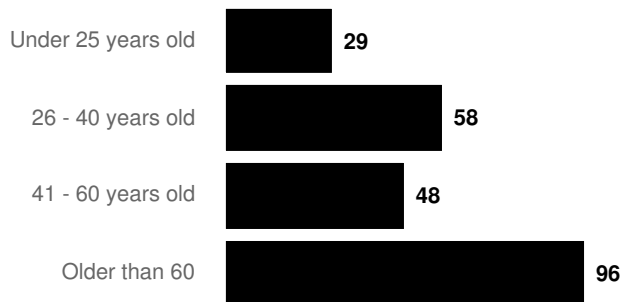
The SASSA Cash Preference Monitoring Survey is administered to social grant beneficiaries

	Participants	Female	Male
Elukwatini	54	30	24
Howick	62	43	19
Limehill	129	87	42
Pietermaritzburg	35	31	4
Port Shepstone	48	40	8
<b>KwaZulu-Natal</b>	<b>328</b>	<b>231</b>	<b>97</b>

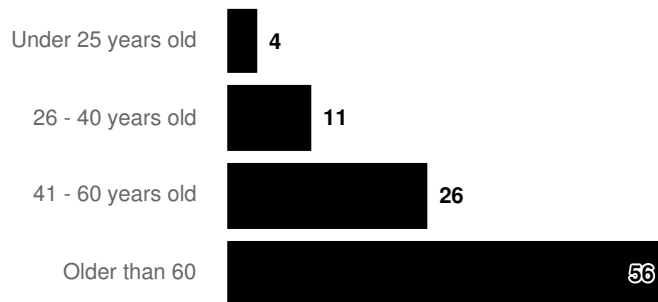
## Demographics

# Age

## Female

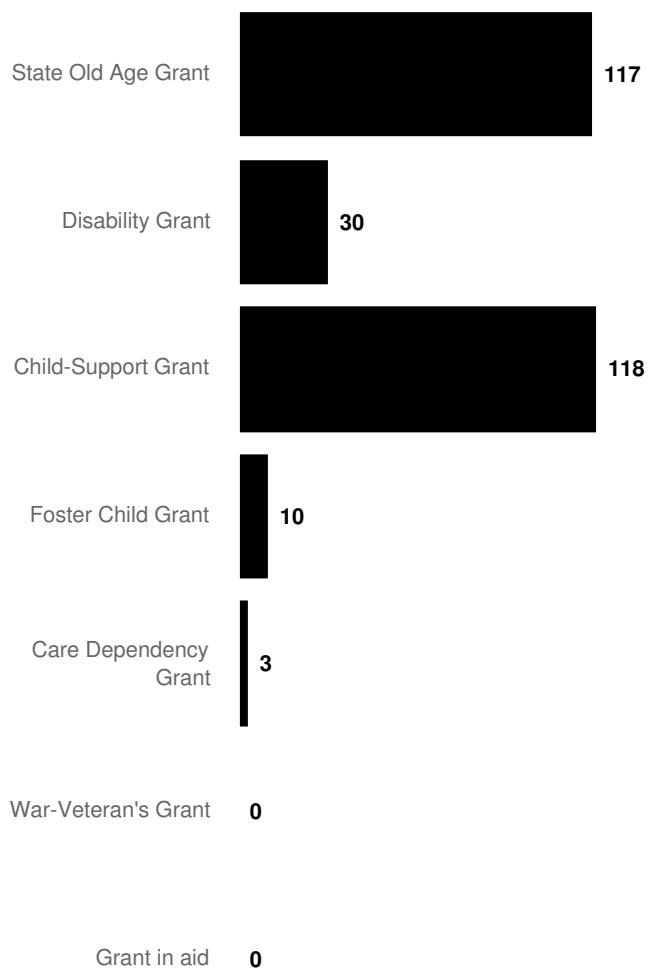


## Male

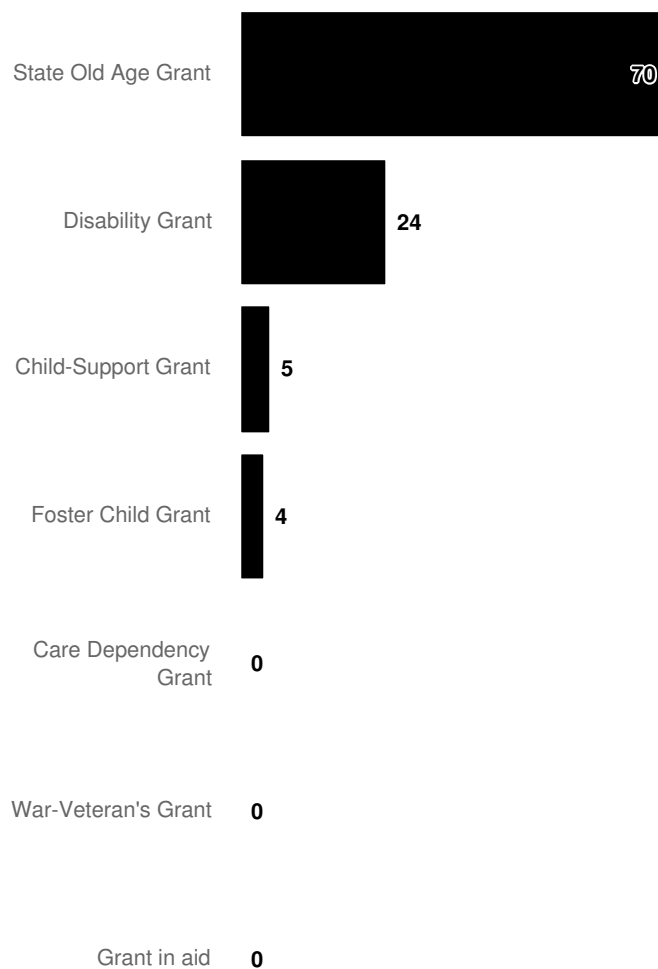


# What kind of grant/s do you receive? (Select all those that apply)

## Female

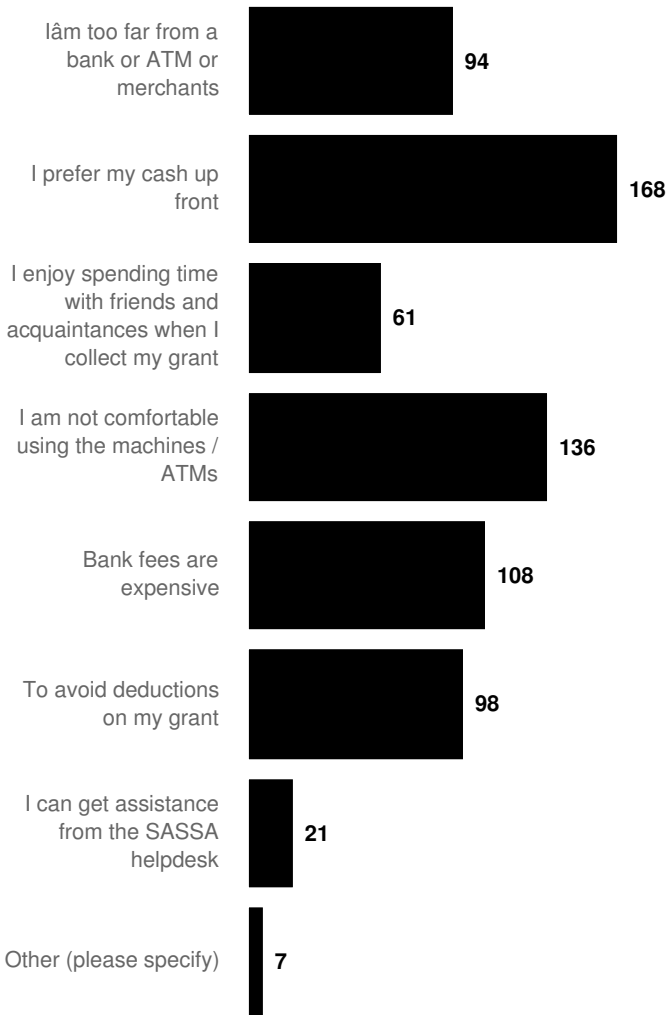


## Male

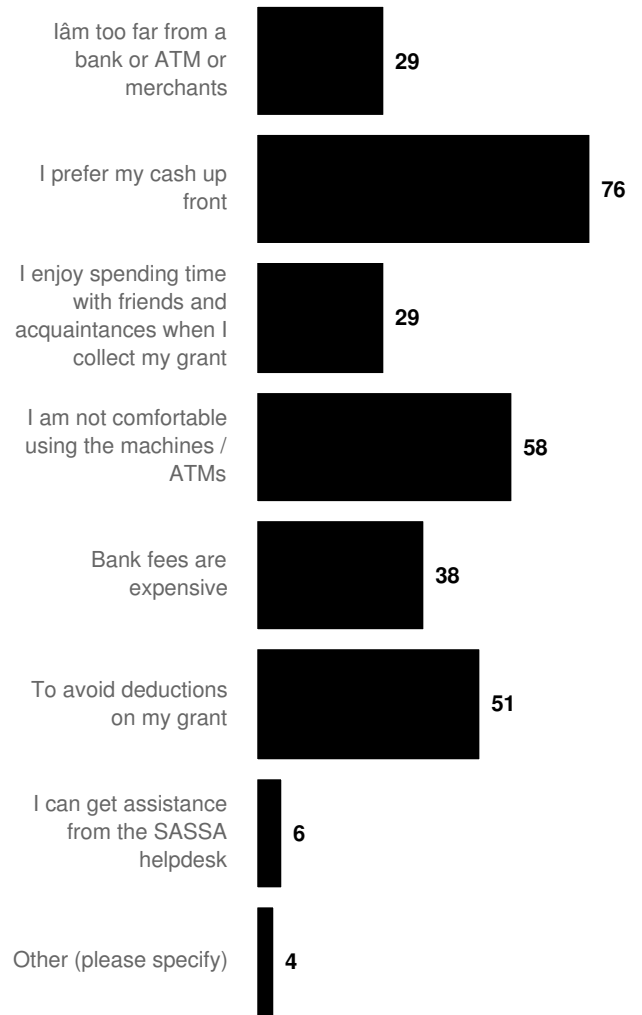


# Why do you choose to get your grant in Cash? (Please pick 3 choices)

## Female

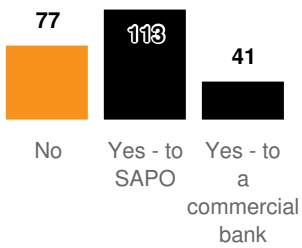


## Male

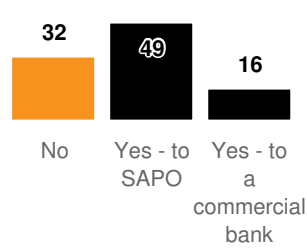


# Would you switch to another method of payment?

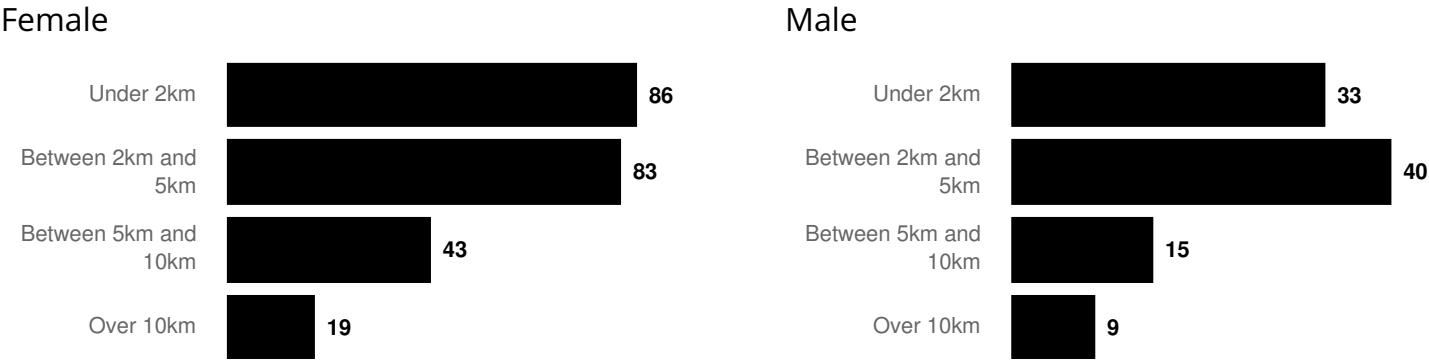
## Female



## Male



# How far do you have to travel to get to this facility?

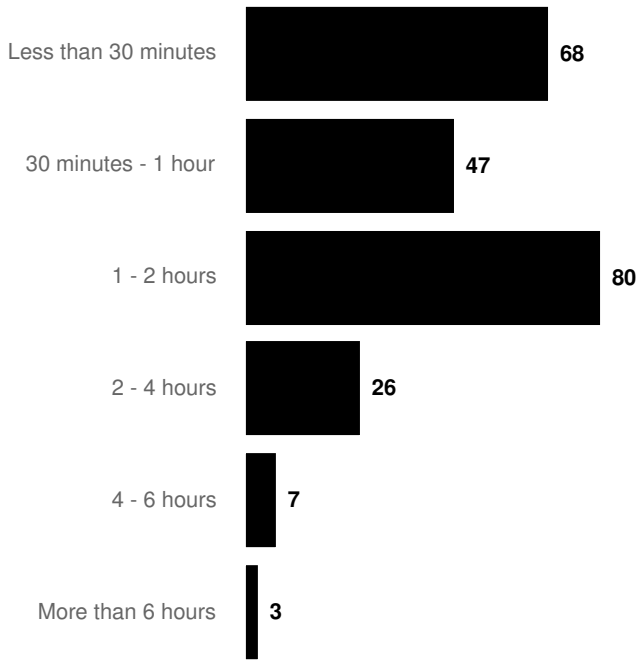


# What was the total amount you had to pay for the transport to get to this facility?

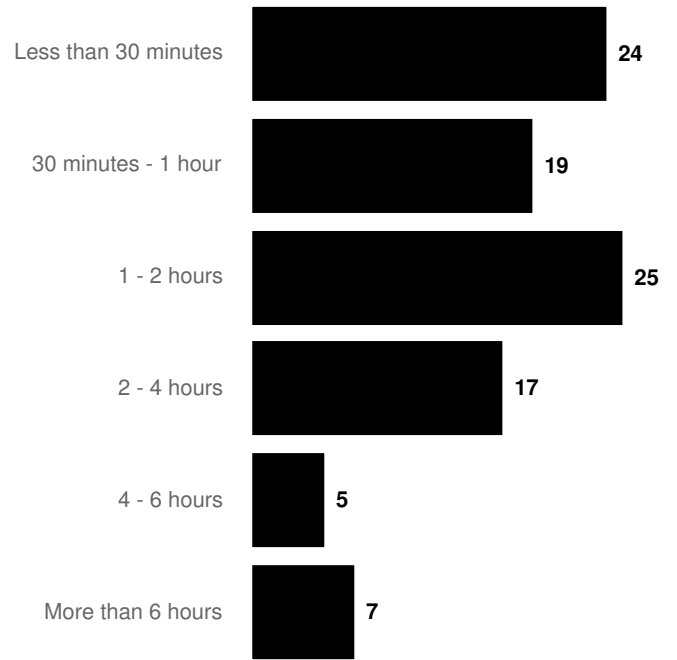


## How long did you stand in queue for?

### Female

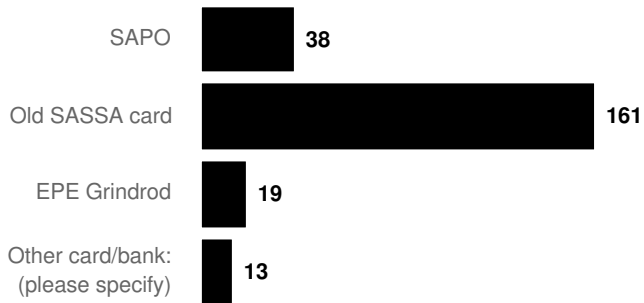


### Male

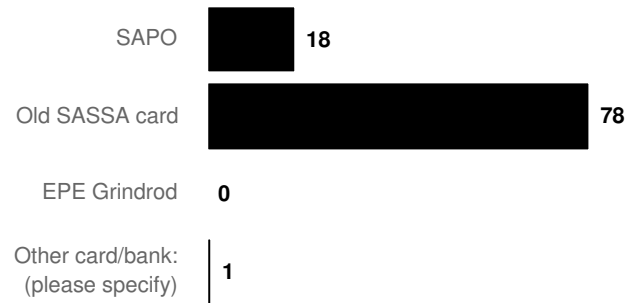


## What card do you use to collect your grant?

### Female

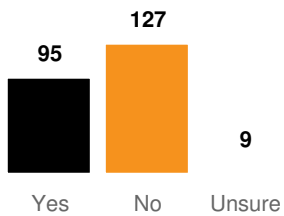


### Male

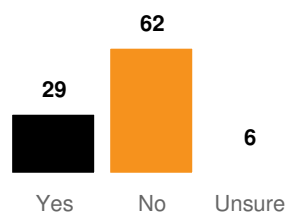


## Has anyone approached you to try to get you to change your card to a commercial bank, including EPE Grindrod?

### Female

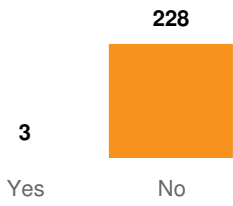


### Male

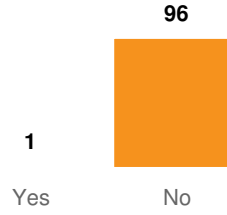


# Did anyone ask you for money or a favour in order to help you?

Female



Male

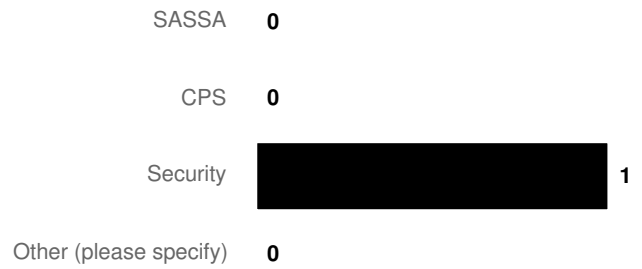


# Who asked you for money or a favour?

Female



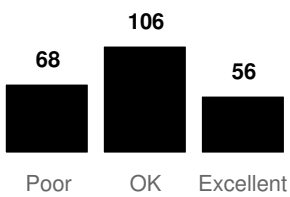
Male



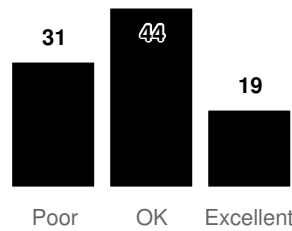
# What do you think about the service provided at this pay point? How would you rate the standard of performance in the following area?

## What was the level of safety at the pay point?

Female

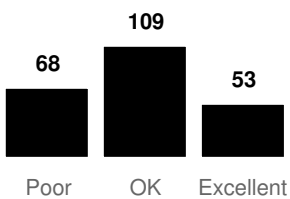


Male

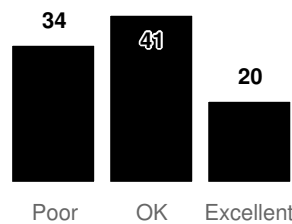


# How satisfied were you with the security inside and outside the pay point?

Female

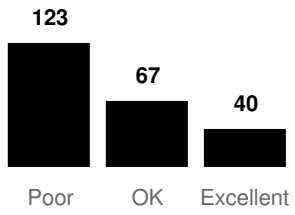


Male

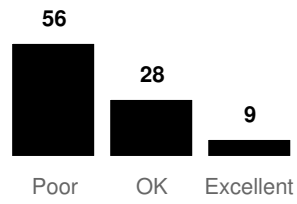


## What was the state of the waiting area?

Female

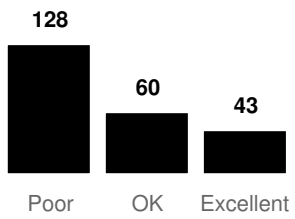


Male

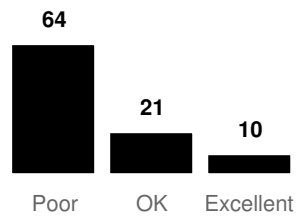


## Is there adequate shelter?

Female

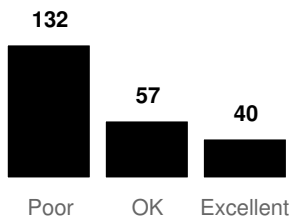


Male

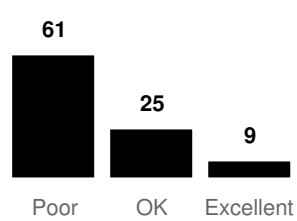


## Is there adequate seating?

Female

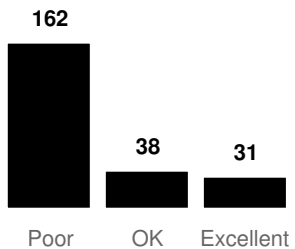


Male

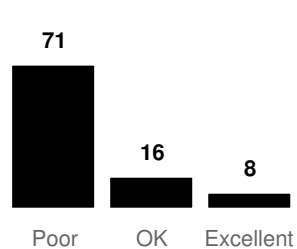


## Are there adequate toilets?

Female

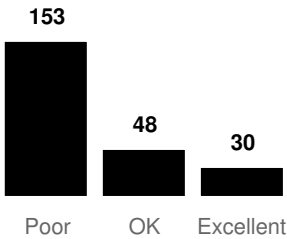


Male

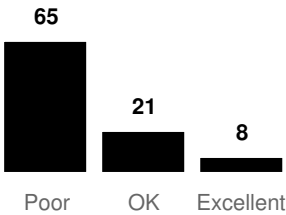


### Is there disability access?

Female

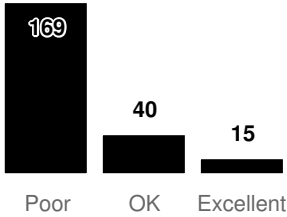


Male

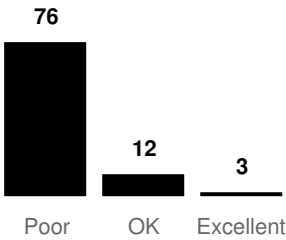


### Is there access to clean water and cups?

Female

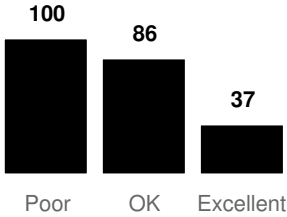


Male

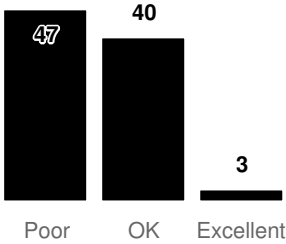


### Is there adequate ventilation?

Female

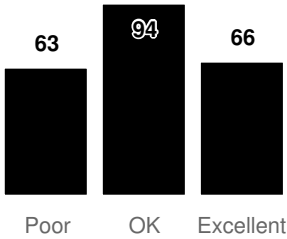


Male

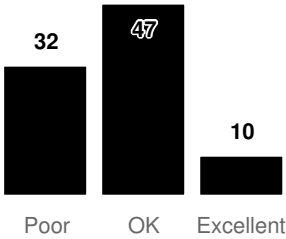


### Were queues managed well?

Female



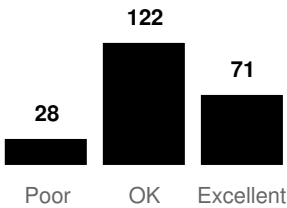
Male



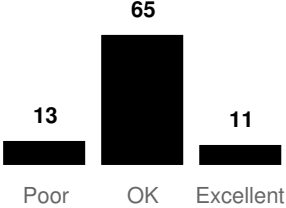


# Were you treated respectfully?

Female



Male



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