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MAY / NOVEMBER 2018

# COMMUNITY MONITORING

## SASSA Cash Preference

Limpopo

**BLACK SASH**  
MAKING HUMAN RIGHTS REAL

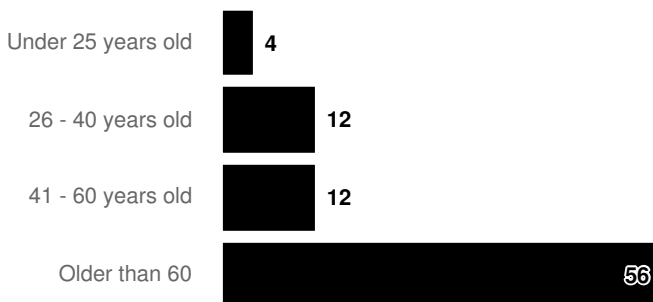
The SASSA Cash Preference Monitoring Survey is administered to social grant beneficiaries

	Participants	Female	Male
Taaibos	101	84	17
<b>Limpopo</b>	<b>101</b>	<b>84</b>	<b>17</b>

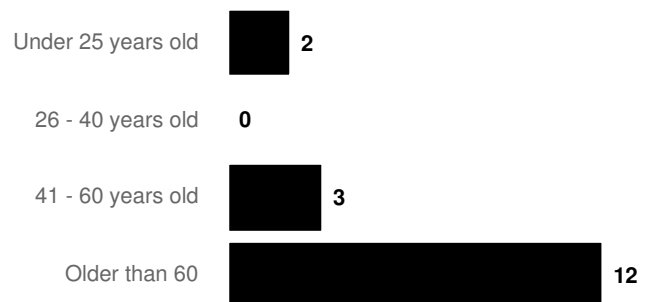
## Demographics

### Age

#### Female



#### Male

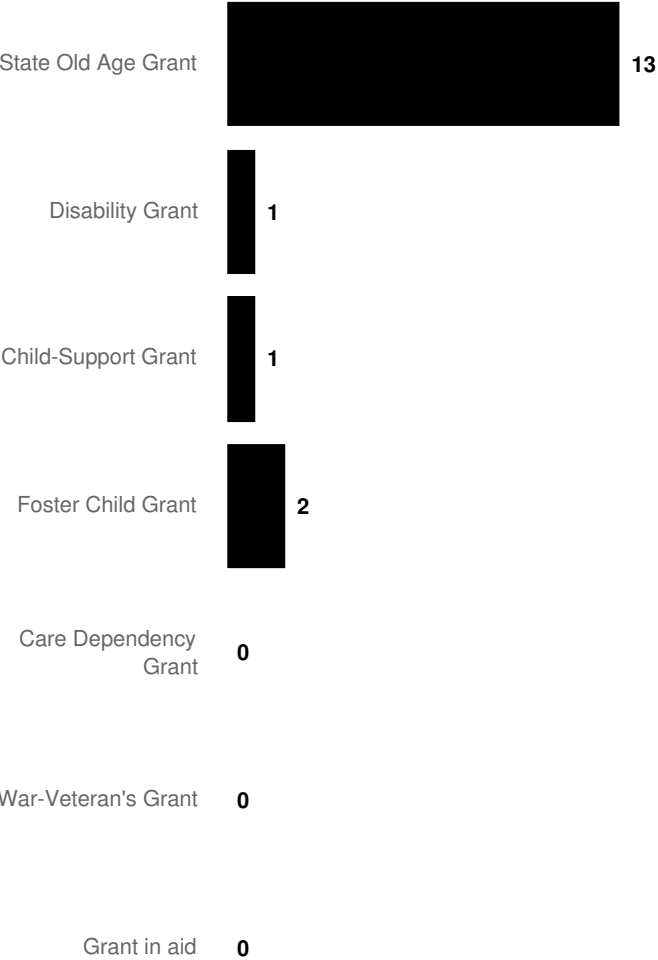


# What kind of grant/s do you receive? (Select all those that apply)

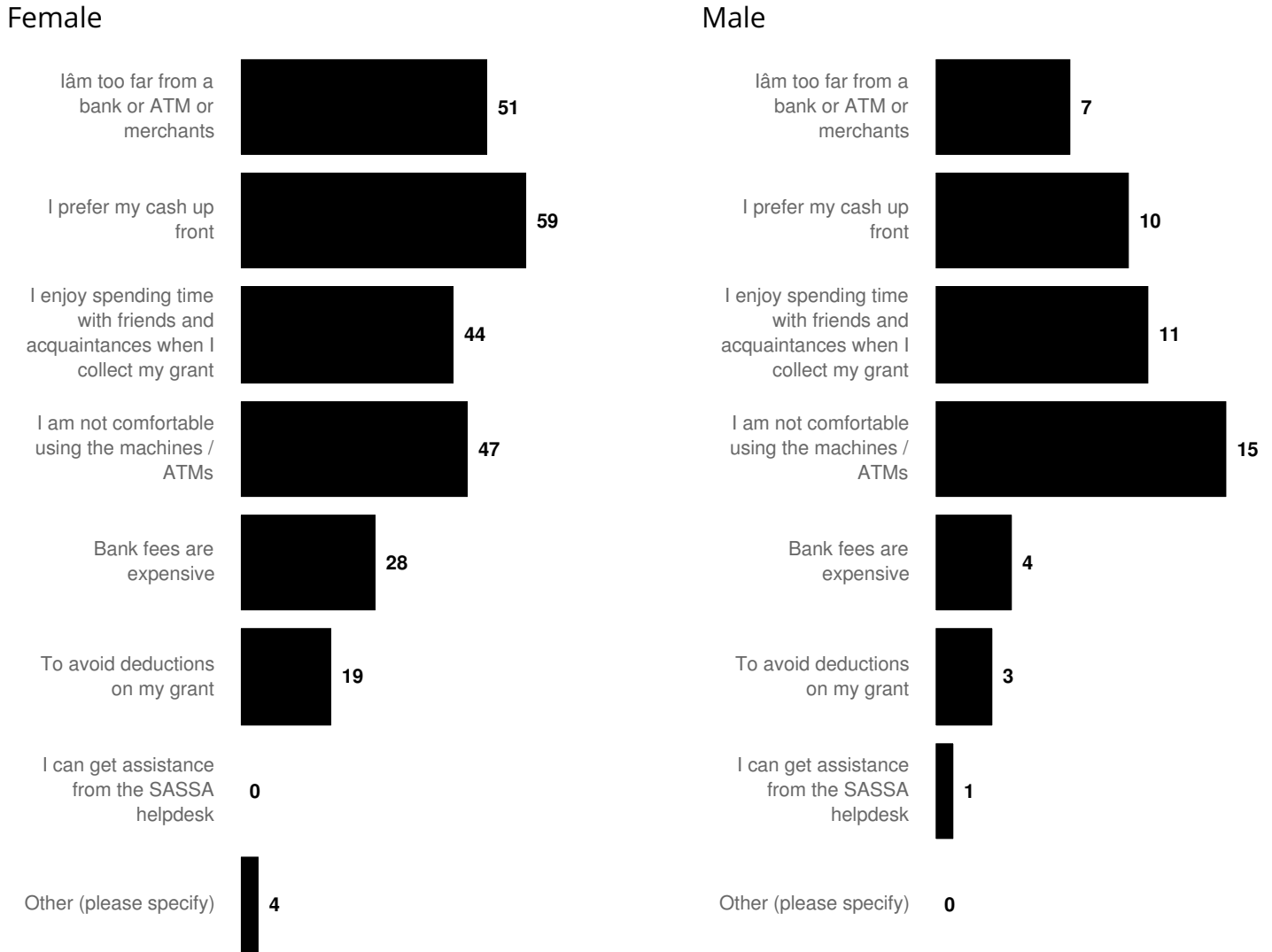
## Female



## Male



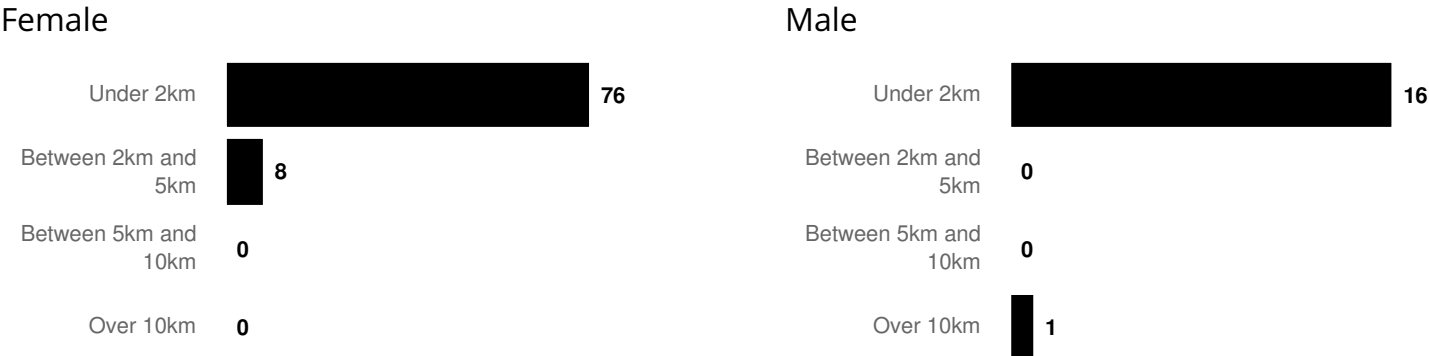
## Why do you choose to get your grant in Cash? (Please pick 3 choices)



## Would you switch to another method of payment?



# How far do you have to travel to get to this facility?



# What was the total amount you had to pay for the transport to get to this facility?



## How long did you stand in queue for?

### Female



### Male

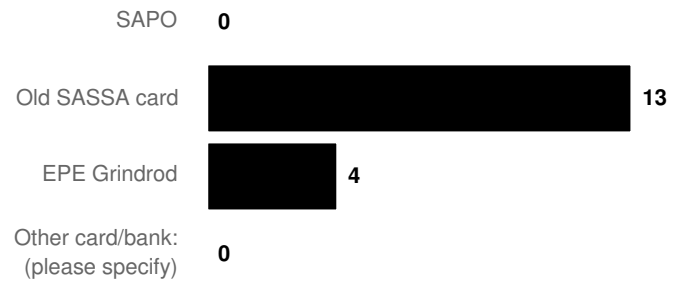


## What card do you use to collect your grant?

### Female

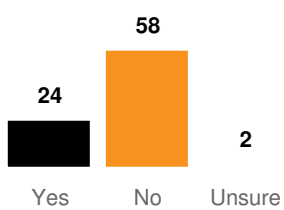


### Male

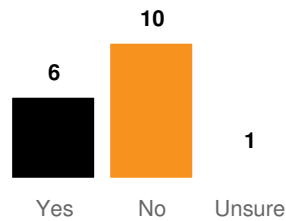


## Has anyone approached you to try to get you to change your card to a commercial bank, including EPE Grindrod?

### Female

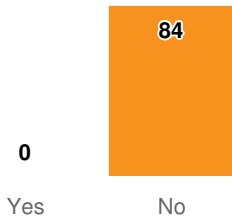


### Male

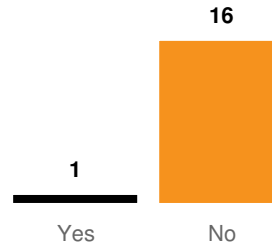


## Did anyone ask you for money or a favour in order to help you?

Female



Male

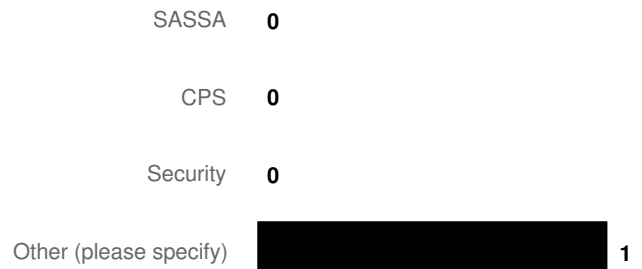


## Who asked you for money or a favour?

Female



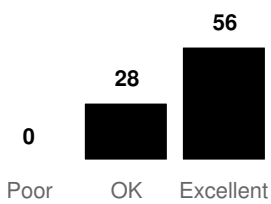
Male



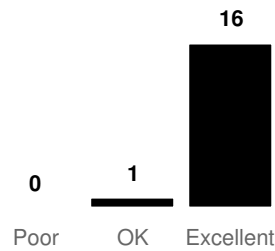
## What do you think about the service provided at this pay point? How would you rate the standard of performance in the following area?

### What was the level of safety at the pay point?

Female

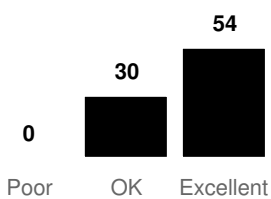


Male

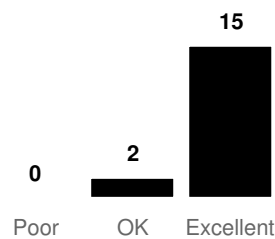


## How satisfied were you with the security inside and outside the pay point?

Female

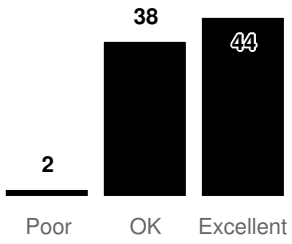


Male

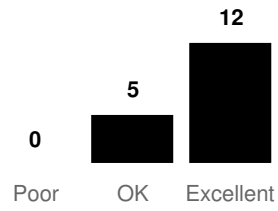


## What was the state of the waiting area?

Female

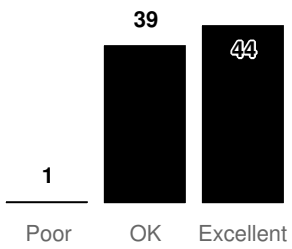


Male

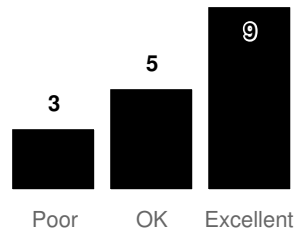


## Is there adequate shelter?

Female

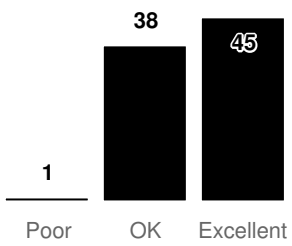


Male

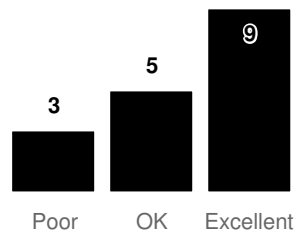


## Is there adequate seating?

Female

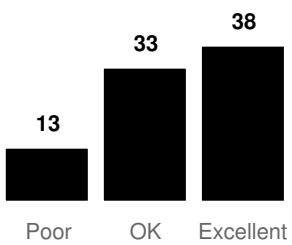


Male

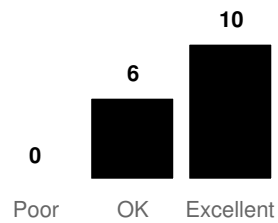


## Are there adequate toilets?

Female

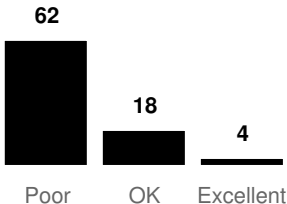


Male

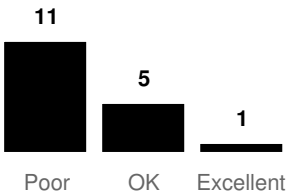


### Is there disability access?

Female

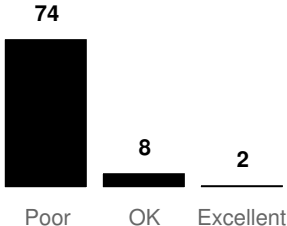


Male

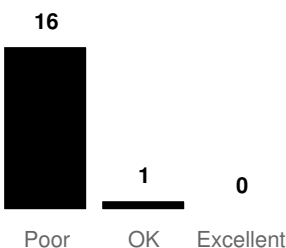


### Is there access to clean water and cups?

Female

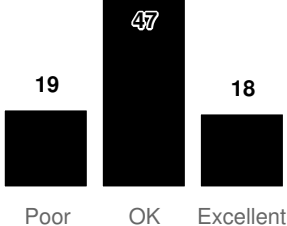


Male

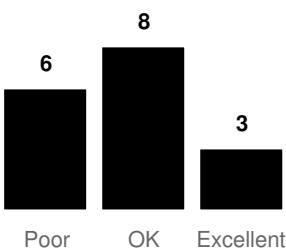


### Is there adequate ventilation?

Female

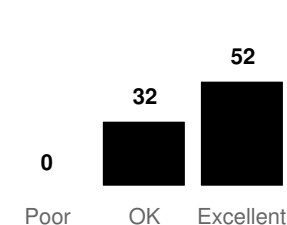


Male

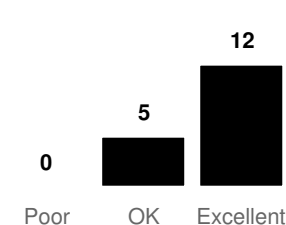


### Were queues managed well?

Female



Male

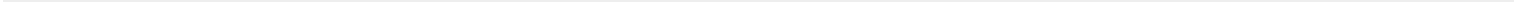
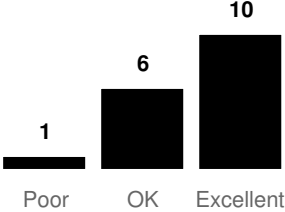
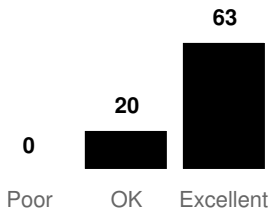




# Were you treated respectfully?

Female

Male



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MAKING ALL  
VOICES COUNT  
A GRAND CHALLENGE  
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