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MAY / NOVEMBER 2018

COMMUNITY MONITORING

SASSA Cash Preference

North-West

BLACK SASH
MAKING HUMAN RIGHTS REAL

The SASSA Cash Preference Monitoring Survey is administered to social grant beneficiaries

	Participants	Female	Male
Phatsima	159	108	51
North-West	159	108	51

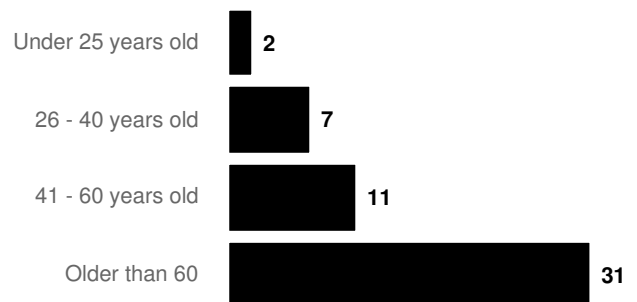
Demographics

Age

Female



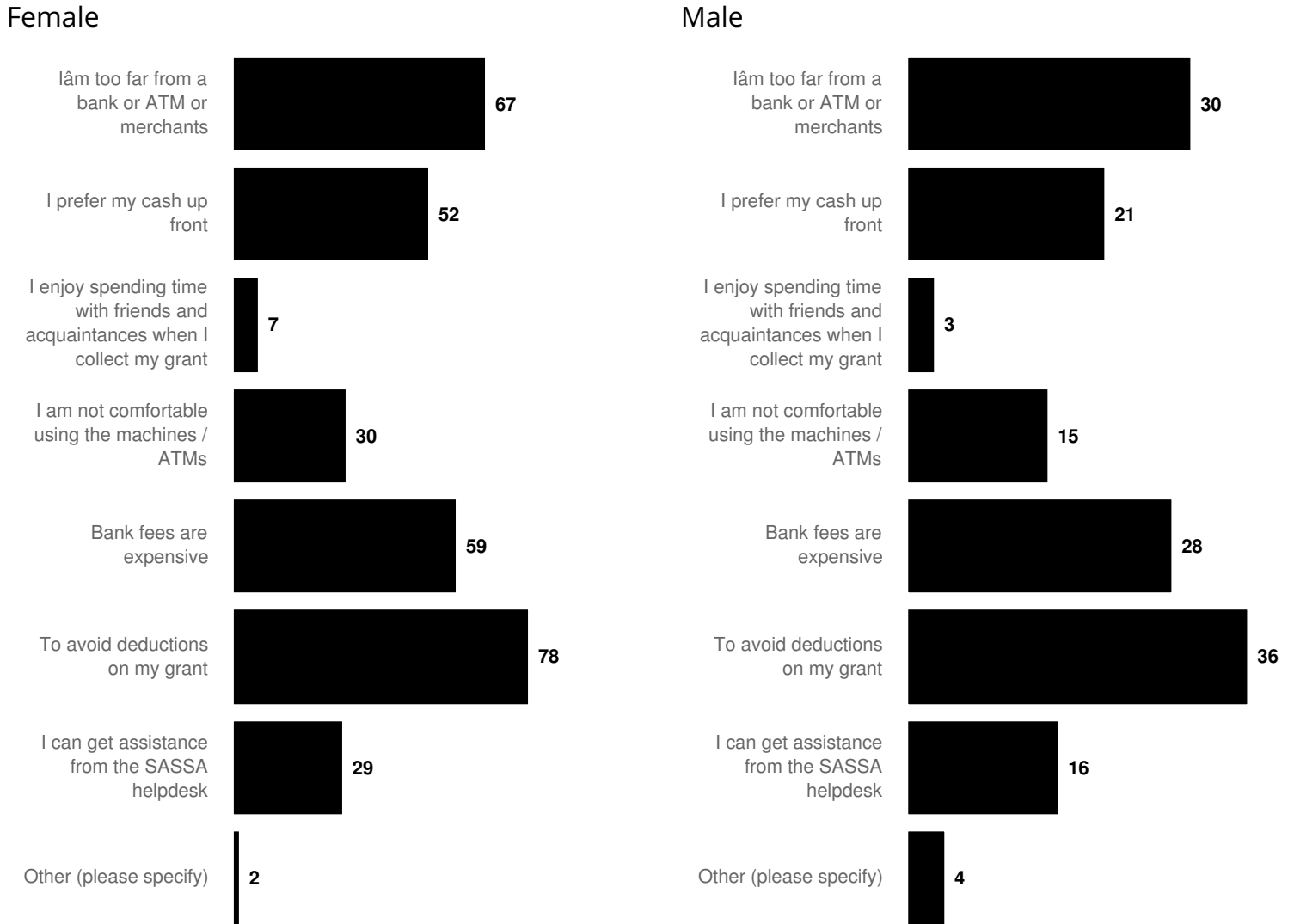
Male



What kind of grant/s do you receive? (Select all those that apply)



Why do you choose to get your grant in Cash? (Please pick 3 choices)



Would you switch to another method of payment?



How far do you have to travel to get to this facility?



What was the total amount you had to pay for the transport to get to this facility?

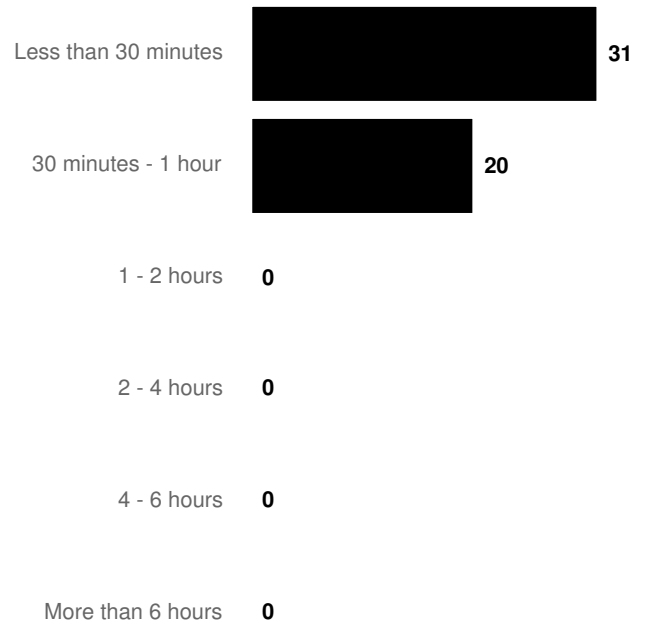


How long did you stand in queue for?

Female

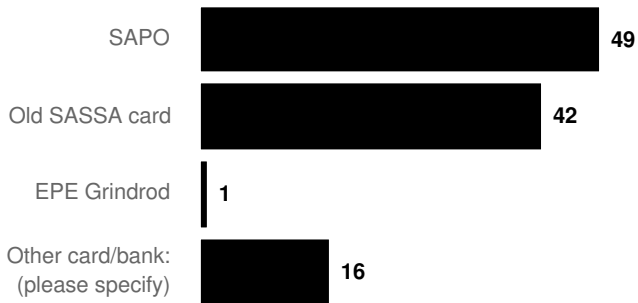


Male

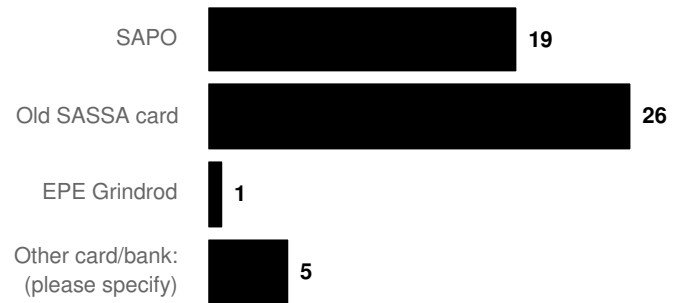


What card do you use to collect your grant?

Female

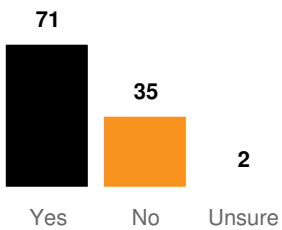


Male

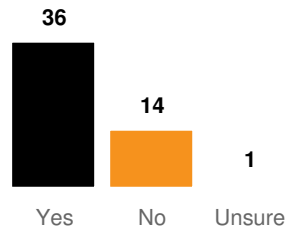


Has anyone approached you to try to get you to change your card to a commercial bank, including EPE Grindrod?

Female

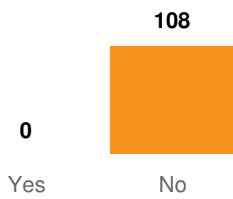


Male

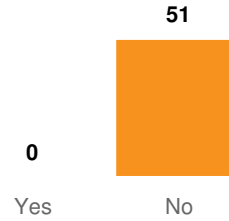


Did anyone ask you for money or a favour in order to help you?

Female



Male



Who asked you for money or a favour?

Female



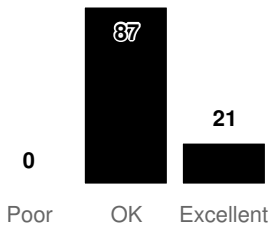
Male



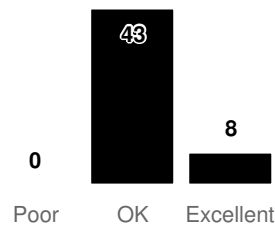
What do you think about the service provided at this pay point? How would you rate the standard of performance in the following area?

What was the level of safety at the pay point?

Female

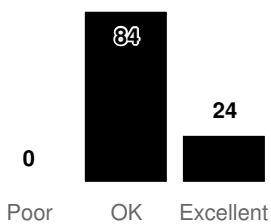


Male

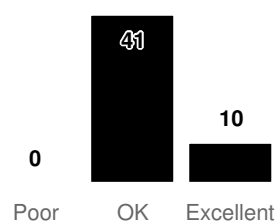


How satisfied were you with the security inside and outside the pay point?

Female

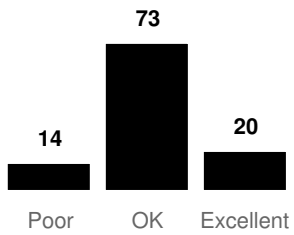


Male

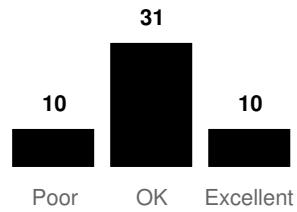


What was the state of the waiting area?

Female

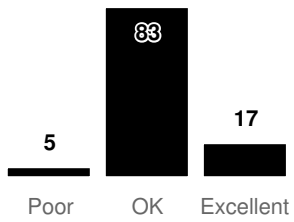


Male

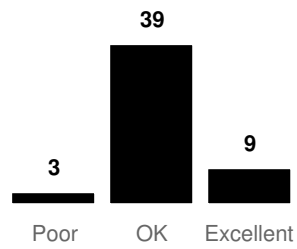


Is there adequate shelter?

Female

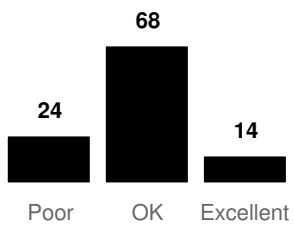


Male

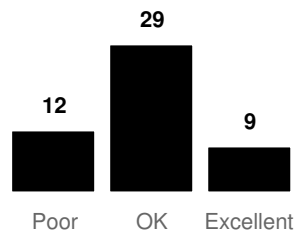


Is there adequate seating?

Female

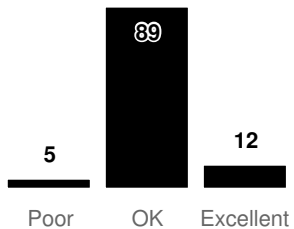


Male

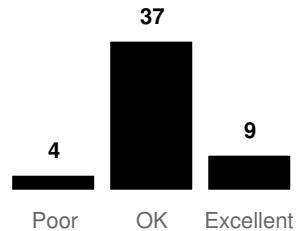


Are there adequate toilets?

Female

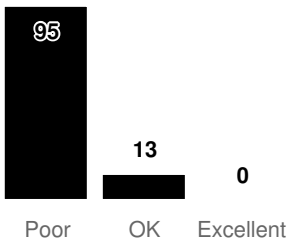


Male

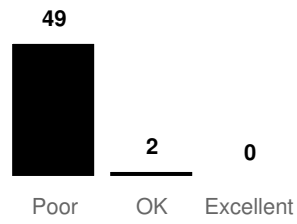


Is there disability access?

Female

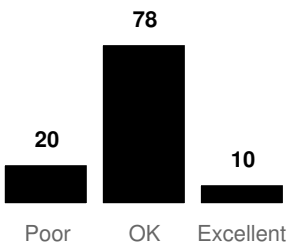


Male

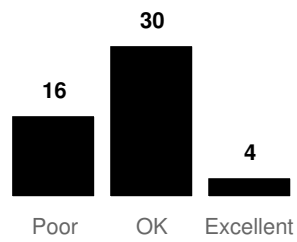


Is there access to clean water and cups?

Female

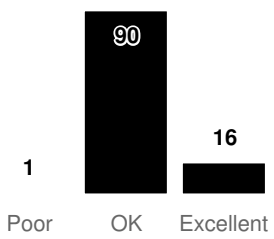


Male

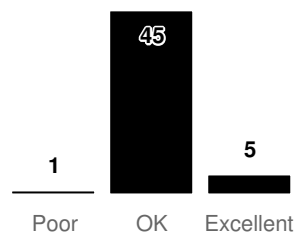


Is there adequate ventilation?

Female

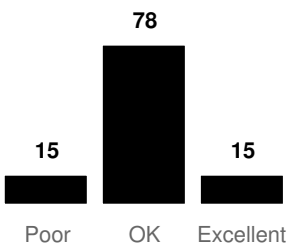


Male

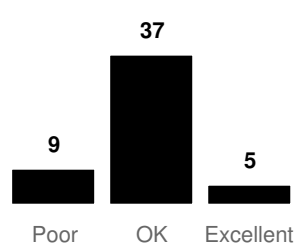


Were queues managed well?

Female



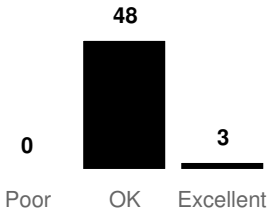
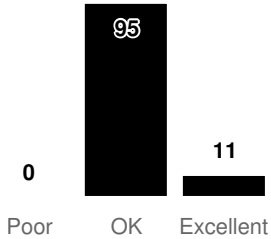
Male



Were you treated respectfully?

Female

Male



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MAKING ALL
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FOR DEVELOPMENT

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